

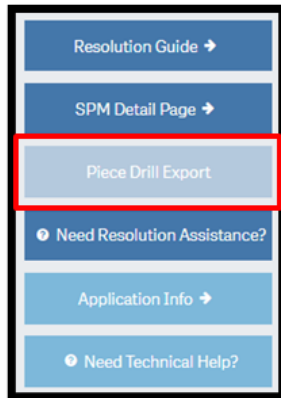
United States Postal Service®

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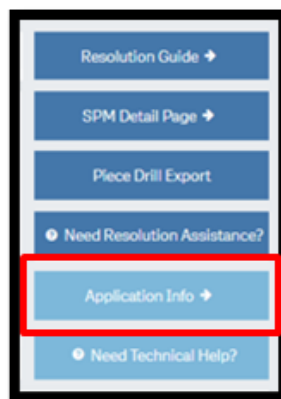
April 2, 2024

Service Performance Measurement (SPM) Exclusion by CRID Piece Level Drill Enhancement

On Friday, March 29, 2024, the United States Postal Service implemented an update to the **SPM Exclusion by CRID** application to allow users to obtain piece level data by utilizing the new Piece Drill Export button.



Instructions to utilize this new feature are in the updated *Application Notes* (pages 7-11), which are available by selecting the '**Application Info →**' button on the main page of the **SPM Exclusion by CRID** application.



Instructions to access the **SPM Exclusion by CRID** application are found in the *POSTALPRO*™ 'Service Performance Measurement (SPM) Mail Exclusions' webpage: [Service Performance Measurement \(SPM\) Mail Exclusions | PostalPro \(usps.com\)](#)

During normal business hours M-F, 7:00 AM CT – 5:00 PM CT, please direct any inquiries or concerns to the IV Solutions Center via eMail InformedVisibility@usps.gov or telephone at 1-800-238-3150, Option 2.

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